

Room Hire Terms & Conditions



By hiring rooms at Tillow Barn Therapy Rooms, you agree to:

- **Follow the booking and cancellation policies.** These are available on our website
- **Ensure timely payments.** A valid payment card must be linked to your payment account with **sufficient funds available** for any payments due at the end of each month. Card payments will be processed on the 1st of the next month.
*Please note that a **£5 administration fee** will be applied to any failed transactions.*
- **Park, and ensure your clients park, in the designated areas.** Use the parking spots marked on the map linked below. While parking isn't guaranteed, following the guidelines linked here will help: [Map of rooms & parking areas](#)
*(Please download and **send the map to each new client** before their first visit.)*
- **Depart promptly.** You must **vacate your room and your parking spot by 10 minutes** after your session. You should not arrive earlier than **15 minutes before** your booked session.
- **Take responsibility for health & safety.** You are accountable for your and your clients' well-being. Tillow Barn Health is not liable for personal property loss or damage.
- **Promote only qualified services.** *Advertise only therapies for which you are professionally qualified, licensed, and insured.*
- **Maintain room readiness.** Leave rooms tidy with the furniture left as you found it, switch off overhead lights, and leave heaters switched on at 21°C.
- **Do not tamper with equipment.** Do not unplug or switch off any Wi-Fi controlled sockets.
- **Use plumbing appropriately.** Sinks and toilets are for domestic waste only - no wipes or chemicals please. **We are not on mains sewage.**
- **Preserve a peaceful environment.** Help keep Tillow Barn a peaceful, quiet space and encourage your clients to do the same.

Please retain a copy of these terms for your future reference

Need to get in touch?

Email us: info@tillowbarnhealth.co.uk

Text or WhatsApp us: 07833 743313